



Leadership and management in healthcare

Macquarie Graduate School of Management will commence a specific healthcare elective as part of its MBA program in September.

The unit will focus on leadership and management issues in the healthcare sector and address the key topics associated with the health status and care needs of Australians.

Classes in the unit will be delivered by key industry leaders, including Chris Rex,

CEO of Ramsay Health Care; Chris Roberts, CEO of Cochlear; Steven Rubic, CEO of I-MED Network Radiology; Michael Roff, CEO of APHA; and others.

The program is designed to develop leaders who are able to use business strategies, knowledge, tools and leadership to address the issues facing the Australian Healthcare sector.

For more information contact Guy Ford on 02 9850 7813 or www.mgsm.edu.au.

Darwin Private Hospital nurse wins Hospital Care Award

Nurse Tom Harbinson from Darwin Private Hospital has been recognised in the Northern Territory's 2013 Nursing & Midwifery Excellence Awards.

Mr Harbinson, who works in peri-operative services at Healthscope's Darwin Private Hospital, won the Hospital Care Award.

Award presenters said Mr Harbinson was nominated by a patient who underwent treatment for breast cancer.

"Breast cancer is an awful thing, but on the journey you come in contact with people who make a difference in your life, and Tom is one such person," said the nomination.

"Tom is more than just a nurse; he is a compassionate, caring person and a great patient advocate.

"Tom is a nurse who shows extraordinary

compassion and inspires trust. He has the ability to put people at ease in situations that, by their nature, are stressful and tense.

"The operating theatre is not a place that you would normally feel at ease in, but Tom has the ability to make everyone feel relaxed. He takes the time to speak with people who are struggling to cope," she said.

The General Manager of Darwin Private Hospital, Anthony Davis, said Mr Harbinson's Hospital Care Award is well deserved.





ACHS releases new EQuIPNational resource

The Australian Council on Healthcare Standards (ACHS) has developed a new resource specifically for the Australian private hospital market to assist in meeting accreditation under the ACHS EQuIPNational program.

EQuIPNational Resource for Private Hospitals has been tailored to meet the very specific requirements of private hospitals with different processes and reporting systems from public sector hospitals, but who still wish to meet the organisational-wide quality improvement framework of the EQuIPNational program.

Acting Chief Executive of the ACHS, Dr Lena Low, said that ACHS had listened to its private hospital members and was now delivering a tailored resource that would assist with the interpretation and implementation of EQuIPNational.

The resource is a supplement to be used in conjunction with the existing EQuIPNational standards and guidelines.

Report examines nursing workforce

Health Workforce Australia has issued the latest report in its Health Workforce series *Nurses in Focus*. The report provides a comprehensive analysis of Australia's nursing workforce, drawing together information from several workforce surveys, as well as information from the Department of Immigration and Citizenship, the Department of Innovation, Industry, Science, Research and Tertiary Education, and the National Centre for Vocational Education and Research.

In 2011, the nursing workforce mostly comprised of registered nurses (RNs), was

mostly female, worked less than 35 hours a week, on average, and most commonly worked in hospitals or residential health care facilities. Between 2003 and 2009, the number of RNs and enrolled nurses (ENs) increased, with the proportion of RNs aged 55 and over increasing substantially over that period. In relation to immigration, permanent visa grants for RNs have fallen in recent years, while temporary RN visa grants have varied, and EN migration numbers are minimal and have had little impact on the overall workforce. The report highlights a number of challenges facing the nursing workforce into the future.

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Commission releases NSQHS Standards Monitoring Tool for Hospitals

The Australian Commission on Safety and Quality in Health Care (the Commission) is pleased to provide access to the NSQHS Standards Monitoring Tool for Hospitals.

The tool is in the form of an Excel spreadsheet that allows you to track your organisation's progress in implementing each standard. It can be used together with the Hospital Accreditation Workbook October 2012 and each of the 10 Safety and Quality Improvement Guides to prepare for accreditation.

The NSQHS Standards Monitoring Tool for Hospitals is now available in both Excel 2003 and Excel 2007 version on the Commission's website at www.safetyandquality.gov.au/our-work/accreditation/accreditation-newsroom.

Please contact the advice line on 1800 304 056 if you would like to discuss the use of the tool or other matters related to the implementation of the NSQHS Standards.

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*This functionality is not available for all products.

The app is available for iPhone and Android devices and can be downloaded for free via iTunes and Google Play online stores.



Overall winner of the 2013 Innovative Practice in the Private Sector Awards, Ian McGregor of Pindara Private Hospital

Innovative Practice in the Private Sector awards

The Private Hospitals Association of Queensland (PHAQ) recently held their annual Innovative Practice in the Private Sector Conference which gives private hospitals throughout Australia the opportunity to submit abstracts to showcase and share innovations with industry colleagues. This year there were six presentations in Clinical Innovations and eight in Non-Clinical Innovations categories.

The winners for Clinical Innovations were Duncan Palmer and Jacqui Smith from Epworth Eastern Hospital for the Point of Care

Terminals, and Sarah Schulze from Calvary North Adelaide Hospital for the Community Benefit from an Innovative Continence Service for Radical Prostatectomy Patients.

The winners for Non-Clinical Innovations were Ian McGregor from Pindara Private Hospital for his Pindcast educational video, and Karen Cribb from the Mater Health Services North Queensland for the See Me – I am a C-Me (Clinical Matter Expert) program.

The overall winner was Ian McGregor from Pindara Private Hospital for his Pindcast educational video.

Winners received prize money thanks to HESTA Super who sponsored the event. For more information on the winners and their innovative programs go to www.phaq.org.



Doing is learning at Epworth HealthCare

The National Health Education and Training in Simulation (NHET-Sim) program offers a combination of e-learning and workshop activities and has been met with overwhelming approval by participants at the new Clinical Skills and Simulation Centre at Melbourne's Epworth Hospital in May this year.

Clinical Education Director Tess Vawser said she, and Simulation Coordinator Tom Hallahan, are delighted with the response they've already had from the more than 60 health professionals who have attended the sessions.

"The simulation-based workshops, some of which were co-facilitated by Module author Kristian Krogh, have promoted a new level of enthusiasm among participants and a number of them are now running fully immersive-simulation sessions," Ms Vawser said.

"They love the hands-on practice and learning with staff from different hospitals," she added.

Modules include Simulation-based Education (online); Simulation Educator;

Deputy Director of Epworth Emergency Department Dr Bill Nimorakiotakis guiding participants in Epworth's Clinical Skills and Simulation Centre

Simulator Fundamentals and Delivering Technology-based Simulations.

"The Epworth Teaching Hospital model embraces the philosophy of providing high-quality clinical education to all disciplines and to all levels and our new facility fits this perfectly."

Health Workforce Australia (HWA) funds the NHET-Sim program as part of the Simulated Learning Environments (SLE) Program. Its objectives are to improve clinical training capacity and support simulation as an educational method for healthcare students and professionals across Australia.

The program is open to individuals from all healthcare professional disciplines, and is offered across all jurisdictions and in metropolitan and rural locations. NHET-Sim offers e-learning and workshop activities. If your staff or facility would like to be involved in the National Health Education and Training in Simulation (NHET-Sim) program visit the NHET-Sim website.



Lysanda Hollands, lead coach and director of Studer Group Australia presents the award to Ian England, general manager of St Andrew's War Memorial Hospital

St Andrew's War Memorial Hospital achieves international recognition

St Andrew's War Memorial Hospital has received international recognition for major improvements at the hospital.

It received a Studer Group International Healthcare Organisation award for sustained and consistent improvement across the organisation including patient satisfaction, staff satisfaction and patient safety.

Dr Ian England, general manager of St Andrew's War Memorial Hospital, said that in 2012 the hospital implemented a new leadership plan based on the Studer Group Model for Healthcare.

"The Studer model for healthcare is practised by almost 2,000 healthcare

organisations worldwide, and we are very proud to be only the second hospital in Australia ever to achieve the award," he said.

Dr England said the hospital was benchmarked against 1,700 hospitals worldwide for the second quarter of 2013.

One of the key initiatives introduced at St Andrew's has been improved team communication – for example, new hourly rounding in wards has helped improve patient care and clinical outcomes.

With hourly rounding, nurses visit every patient on an hourly basis to ensure their needs are being met.

In the first unit to undertake hourly rounding – a 30-bed general medical unit with an average of more than 50 per cent of patients identified as high falls risk – there was a reduction of more than 35 per cent in falls, and the numbers of call bells fell by approximately 2000 per month.