



Australian
Private Hospitals
Association



NATIONAL COLLECTION AND REPORTING OF SAFETY AND QUALITY INDICATORS BY PRIVATE HOSPITALS

The [National Collection and Reporting of Safety & Quality Indicators by Private Hospitals](#) is an independent national data collection, analysis and reporting facility that provides the means by which: 1) analysis and feedback can be provided to contributing hospitals; and 2) aggregated data can be provided to the Australian Commission on Safety and Quality in Health Care (ACSQHC) via its Private Hospital Sector Committee (PHSC).

This project is conducted by the Australian Private Hospitals Association in conjunction with George Neal & Associates Pty Ltd, engaged as project manager, and Edgebox Pty Ltd, engaged to process the data and produce graphical reports.

National Collection and Reporting of Safety and Quality Indicators by Private Hospitals

Safety, quality and performance indicators are always at the forefront with private hospitals. Now through a landmark APHA initiative private hospitals are able to compare key safety, quality and performance measures with each other for the first time.

APHA has established a national collection of a core suite of safety and quality indicators for private hospitals. The collection is an independent national data collection, analysis, and reporting facility for private hospitals.

APHA has engaged George Neale & Associates Pty Ltd as project manager and Edgebox Pty Ltd to process the data and produce reports.

A pilot of the collection has been in operation since March 2009 involving a group of approximately 30 hospitals. Data has been successfully collected quarterly, using the four quarters of 2008 as a baseline.

Invitation to Participate

APHA is inviting the participation of all acute private hospitals in this indicator collection commencing with the provision of Q1 2010 data at the end of July 2010. Participation in the project is free for APHA Members. I encourage all member hospitals to get involved and take advantage of this important and innovative project.

A handwritten signature in black ink, appearing to read 'M. Roff'.

Michael Roff
CHIEF EXECUTIVE OFFICER
Australian Private Hospitals Association

Data Collection

Data will be collected via an online web-based input process. Reports will also be available for downloading online via the same web access. The confidentiality of individual hospital's data will be assured through registered User ID and password protection.

The Indicators

Eleven indicators are collected plus the eight nationally collected sentinel events as follows:

Indicators

1. Procedures involving the wrong patient, site or procedure
2. Unplanned hospital readmissions within 28 days
3. Positive Staphylococcus aureus bacteraemia > 48 hours after admission or within 48 hours of discharge
4. Medication incidents resulting in an adverse event
5. Mental Health - number of inpatients with an attempted or actual suicide during an admission
6. Mental Health - number of inpatients who undertake significant self harm during an admission. That is where intervention beyond routine observation or monitoring is required
7. Patient falls during a hospital admission that require intervention beyond routine observation or monitoring.
8. Pressure ulcers number of patients who develop one or more stage 3 or stage 4 pressure ulcers during their admission
9. Unplanned returns to operating room
10. Unplanned readmissions to ICU
11. Accreditation status

Sentinel Events

1. Procedures involving the wrong patient, site or procedure resulting in death or major permanent loss of function
2. Suicide of a patient in an inpatient unit
3. Retained instruments or other material after surgery requiring re-operation or further surgical procedure
4. Intravascular gas embolism resulting in death or neurological damage
5. Haemolytic blood transfusion reaction resulting from ABO incompatibility
6. Medication error leading to the death of a patient reasonably believed to be due to incorrect administration of drugs
7. Maternal death or serious morbidity associated with labour or delivery
8. Infant discharged to the wrong family

Reports to Hospitals

Participating hospitals will be provided with two reports each quarter:

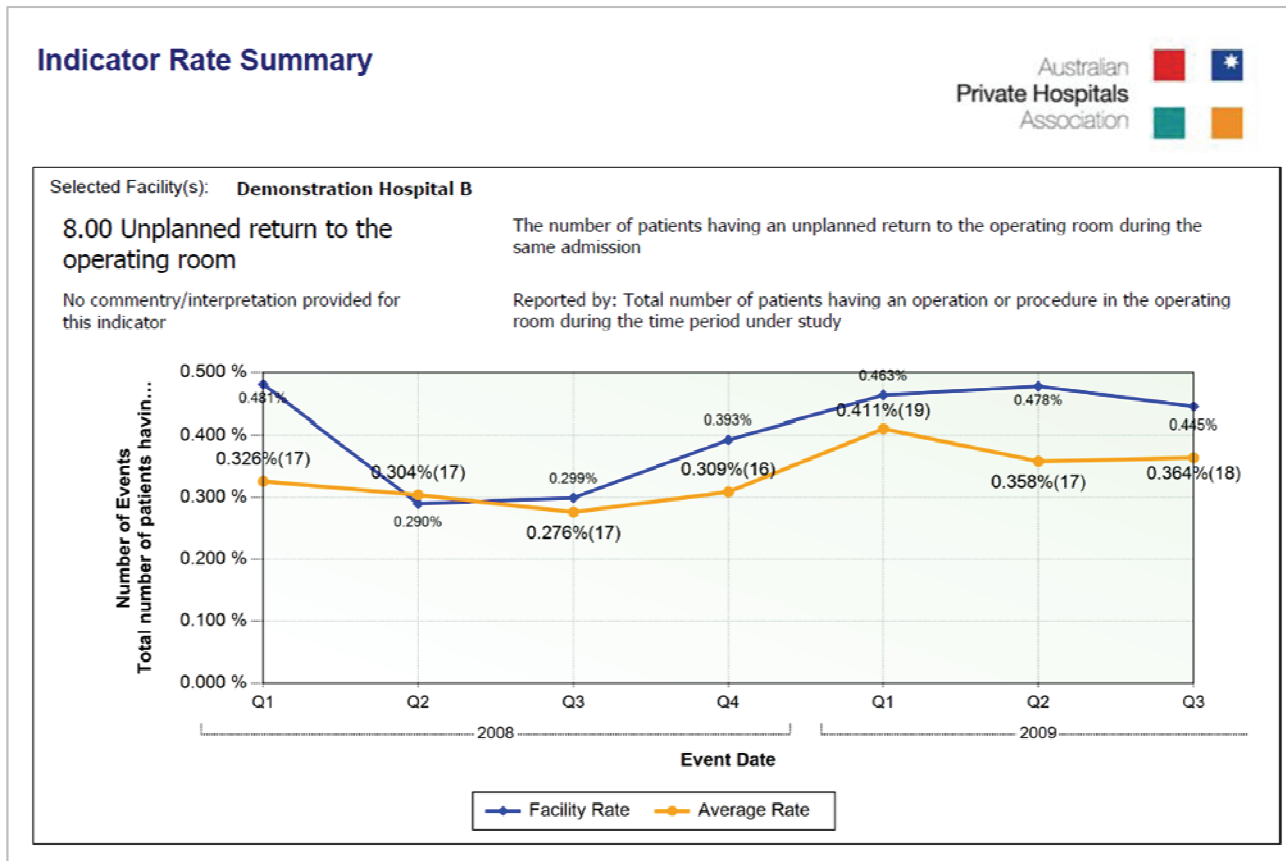
- Facility Indicator Summary which is a summary of their own data for each of the indicators and
- Indicator Rate Summary which is a report comparing the individual hospital's incidence by indicator against all hospitals and within peer groups.

Peer Groups

Participating hospitals will initially be allocated to one of six peer groups. Additional peer groups by specialisation can be established as requested provided confidentiality requirements can be met. The peer groups are for:

- <75 beds;
- 75-150 beds;
- 150-250 beds;
- 250> beds;
- mental health facilities;
- rehabilitation facilities

Example Graph:



Sharing Learning

Participating hospitals will be encouraged to share their insights on how to improve indicator results.

Hospitals with exceptional outcomes in any one area will be approached by the project manager as potential learning targets. The participation of these hospitals will be sought in the development of case studies to facilitate the improvement of safety and quality across the private hospital sector.

Interested?

If you are interested in participating in this significant initiative please complete the registration form on the next page and email it to indicator@iinet.net.au. We will then enrol you in the program and organise your access.

This document can be downloaded from the APHA website at www.apha.org.au.

Contact

Do you have questions or require more information? Please contact George Neale & Associates, the Project Manager at indicator@iinet.net.au

APPLICATION & REGISTRATION

Australian
Private Hospitals
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National Collection and Reporting of Safety and Quality Indicators by Private Hospitals

Australian Private Hospitals Association
ABN 82 008 623 809 - www.apha.org.au

INSTRUCTIONS:

Please complete this form and return by email to the Project Managers: George Neale & Associates, Pty Ltd
indicator@iinet.net.au

***Note: All questions & queries should also be directed to George Neale & Associates by email.**

ORGANISATION:

TITLE:
(Mr, Mrs, Dr, etc.)

FIRST
NAME:

LAST
NAME:

JOB TITLE:

STREET
ADDRESS:

CITY / SUBURB:

POSTCODE:

EMAIL:

APHA MEMBER: Yes or No

PHONE:

I would like to participate in the National Collection and Reporting of Safety & Quality Indicators by Private Hospitals. Please enrol me in the program and organise my access.

SIGNATURE:

DATE:

Testimonials from participants in the Pilot Program:

Healthe Care Australia is proud to participate in the pilot national collection and reporting of safety and quality indicators established by APHA in 2009.

We strongly encourage all private hospitals to participate in this landmark initiative. Not the least to share learnings amongst our peer groups to advance patient safety improvements.

-Healthe Care (Pilot participants include Belmont Private, La Trobe Private and Gosford Private)

Participating in the APHA safety and quality indicators collection program enabled us to benchmark our performance against other private hospitals. Importantly though the program seeks to identify learnings and the reasons behind exemplary performance.

-St Andrews Hospital , Adelaide

Six hospitals within the Ramsay Health Care group have participated in the pilot of the APHA indicators project. Uptake has been from medical/surgical, mental health and rehabilitation facilities.

The pilot process has provided the opportunity to discuss and clarify definitions for these core indicators to ensure standardization of data collection and data integrity.

Reports provided to facilities have been very useful to monitor improvements and progress in a range of areas. Ramsay Health Care looks forward to the expansion of this project to include wider participation and the opportunity to benchmark amongst peer groups.

-Ramsay Health Care